

BIZ WIZ can be found online at <http://hm.gs/bizwiz>

BIZ WIZ Worksheet



1. Play the Game. (one full day - Morning, Afternoon, and Night Shift)
2. How many Management Gripes did you get?
How many Thieves Caught?
How many Customer Complaints?
How many Customers Served?
3. What strategy did you use for counting up a customers change? (explain)
4. If a customer pays \$40 for a \$3.10 item, What is the specific currencies you give him/her back? (for example 3 quarters, 1 five-dollar bill, etc.)
5. Using the World Wide Web come up with a list of nicknames for the 1-dollar bill: (use the backside of this worksheet) (e.c. How about nicknames for a nickel?)